

**UNIVERSITY HEALTH SERVICES**  
**UNIVERSITY OF WISCONSIN-MADISON**  
**333 East Campus Mall**  
**Madison, WI 53715-1381**  
**uhs.wisc.edu**

MR# \_\_\_\_\_  
Name \_\_\_\_\_  
BD \_\_\_\_\_ Gender \_\_\_\_\_  
ID# \_\_\_\_\_ Date \_\_\_\_\_

### **Informed Participation in Survivor Services/Victim Advocacy Services**

University Health Services, Survivor Services (SS) is a part of Mental Health Services (MHS) and is committed to providing effective programs and services. UHS SS are confidential and based in trauma-informed and self-determinism models.

This consultation session is devoted to defining your concerns as clearly as possible to determine if and how Survivor Services can meet your needs. Individual counseling, group services, and advocacy services in SS do not have session limits and may be utilized in an on-going basis, as needed.

#### **Confidentiality & Its Limitations**

One of the most important aspects of victim advocacy is confidentiality. Confidentiality means that, as permissible by law, information shared with your Survivor Services provider(s)/victim advocate cannot be disclosed to anyone outside UHS without your written permission.

There are certain exceptions to confidentiality, including but not limited to: 1) information from your UHS Survivor Services record may be shared when not doing so might result in physical harm to you or someone else; 2) situations involving physical or sexual abuse of children or vulnerable adults; 3) court orders; and 4) the federal government can access records if they determine an issue of national security exists.

Best practices in health care indicate that collaboration between mental health and medical providers is optimal. UHS maintains a shared Electronic Health Record and records are available to all UHS mental health, psychiatry, medical, and substance use providers involved in your care. This includes, but is not limited to, treatment plans, diagnoses, medications prescribed, and referrals. Please note that Survivor Services providers/victim advocates use discretion when documenting the sensitive nature of the services provided in SS.

At any point in your treatment, it is your right to request that access to your SS record by other UHS providers be limited (e.g. medical staff). If you wish to limit access, please discuss this directly with your SS counselor/victim advocate.

A written release of information is required to provide any information to providers or entities outside of UHS.

State and federal laws require some university employees to provide data to campus officials about crimes that occur on or near campus, or that affect members of the campus community, including students and employees. UHS will only provide aggregate data, and will not provide any information that identifies you without your permission, unless otherwise permitted or required by law. Services provided by UHS victim advocates are not considered reports to the university, nor do they put the university "on notice" for Title IX purposes. For more information about Title IX policies, visit [compliance.wisc.edu/titleix/](http://compliance.wisc.edu/titleix/).

#### **Limits of Services**

Victim advocates cannot provide mental health diagnoses, prescriptions for diagnoses, or medical care. Survivor Services providers may provide a mental health diagnosis when necessary for accommodations, further health care, or other documentation purposes. If it is determined that services offered by another agency are more suitable to your needs, we will provide referral assistance and, if appropriate, support during the referral process.

Survivor support/victim advocacy services are not available 24 hours per day. There are multiple 24-hour lines available outside of regular scheduled business hours and holidays, including the UHS Mental Health Crisis line: 608-265-5600 (option 9). More information is on our website: [www.uhs.wisc.edu/support-services/](http://www.uhs.wisc.edu/support-services/)

If you feel your assigned provider is not a good match for you, we encourage you to discuss your concerns directly with your provider. Our providers understand that not all student/provider assignments are a good fit and will help facilitate a referral to another provider, as appropriate. If you have further concerns, you may contact the Director of Mental Health Services.

We support all students in seeking and receiving support services, and work to do so in a way that avoids dual-relationships. If you are interested in later pursuing a training or student employment opportunity at UHS, Survivor Services, or Mental Health Services, care will be taken to minimize dual-relationships to comply with mental health ethical codes and best practices. You will not be eligible to receive services in Survivor Services while you are a student employee/peer educator in Violence Prevention at UHS.

**Attendance & Communication**

In order to best serve students in Survivor Services, we ask that you provide 24-hour notice when cancelling an appointment with a SS provider. This notice is best given directly to your provider via secure message through the MyUHS portal. Please note that arriving 20 minutes late to a scheduled visit may result in the appointment being rescheduled and that repeated no-shows may impact access to future scheduled appointments.

Email is not a secure or confidential means of communication. After establishing care with a provider in Survivor Services, please communicate with SS providers and schedulers through MyUHS or by phone.

**Feedback**

If you have questions about Survivor Services policies, procedures, or services, please ask at any time. We value your feedback and invite you place your comments in the Comments Box at the Information Desk on the 5<sup>th</sup> Floor of 333 E Campus Mall, to give us feedback about UHS at <https://www.uhs.wisc.edu/feedback/>, or give us feedback specific to Survivor Services at: <http://go.wisc.edu/9tt16d>

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Student signature

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Student I.D.

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Date