Instructions: Zoom Telemedicine Check-In (Medical)

This document explains how to check-in to your UHS Zoom Telemedicine appointment (Medical). This covers appointments for Athletic Training, Nutrition, Primary Care, Physical Therapy, Sexual Health, and Women’s Health.

1. Please log in to MyUHS 10 minutes before your session.
   Note: The system will not allow you to check-in more than 2 hours before your appointment or 10 minutes after the appointment has started.
2. Go to the Appointments tab [1]
   a. Find your appointment and click “Appointment Check In” [2]

3. In Your Location, select the state you’re currently in [3] and click “Continue” [4]

4. Complete the Informed Consent for Telemedicine Services, along with any Surveys and Pre-visit Questionnaires that present on screen. After these are completed, you will be “checked in” for your appointment.
5. Click **Click here to join meeting** [5] and wait for your telemedicine session to start.  
   **Note:** Your telemedicine session will begin when your provider starts the appointment. This may require a wait depending on the provider's schedule and availability.

![Image of Click here to join meeting](image)

6. After your provider starts the Zoom session, you will need to turn your camera on if you would like the provider to see you. You can choose to leave your camera off and conduct the visit with audio only if this is your preference.

   Please call the UHS front desk at (608) 265-5600 and Secure Message your provider through the MyUHS portal if you experience technical issues during your check-in process.