

# UHS

## EXECUTIVE SUMMARY | 2020-2021



UNIVERSITY HEALTH SERVICES



## Message from the Executive Director

*Greetings campus community members,*

I am proud to share University Health Services' achievements from the 2020–2021 academic year. UHS is composed of a dedicated team of experienced providers and staff who support students and work to ensure the campus is a healthy and welcoming space for everyone.

As we reflect on the past year, we recognize the numerous forms of loss that members of the campus community have experienced during the pandemic. UHS acknowledges how those losses and the challenges of student life impact academic success as well as physical and mental health.

Last year, as UHS continued to respond to the COVID-19 pandemic through robust testing and vaccination operations, we simultaneously engaged in integral partnerships with our colleagues in Recreation & Wellbeing, Student Affairs, Housing, and the Division of Information Technology to prepare for the safe return of students and employees to campus. COVID-19 will remain one element of our work, but we will continue to innovate our delivery of services and programming in ways that meet the needs of UW–Madison students.

Looking ahead, our strategic plan includes continued collaboration with Recreation & Wellbeing and Student Affairs partners to holistically serve students and expand the impact of health and wellbeing across campus. UHS's efforts in the last year have highlighted our commitment to providing population and clinical health services to the campus community.

*Take care,*

**Jake Baggott, MLS**

*Associate Vice Chancellor*

*Executive Director, University Health Services*

# Basic Demographics

## Patient /Client Summary

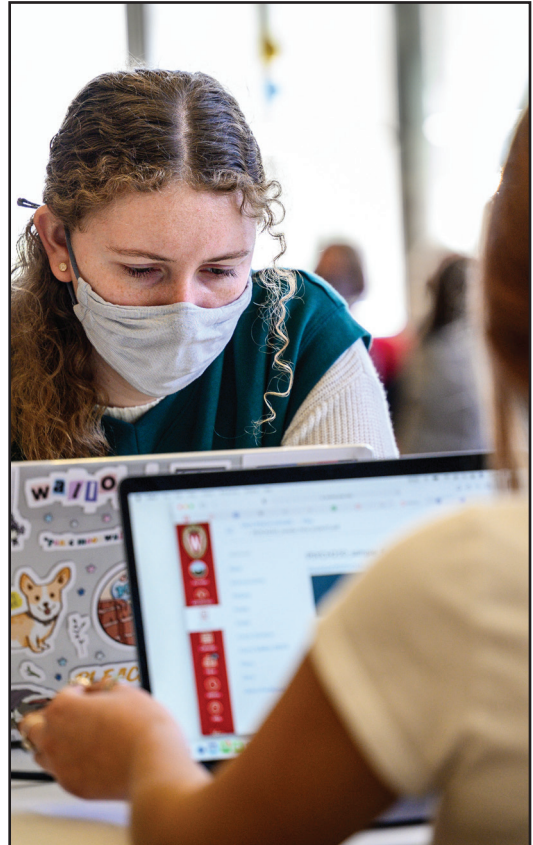
Division	Utilization
Medical visits	38,286
Mental Health visits	25,554
Wellness visits	1,459
<b>Total visits</b>	<b>65,262</b>

Division	Unique Patients/ Clients
Medical	13,051
Mental Health	5,392
Wellness	595
<b>Total Patients/ Clients Served</b>	<b>19,038</b>

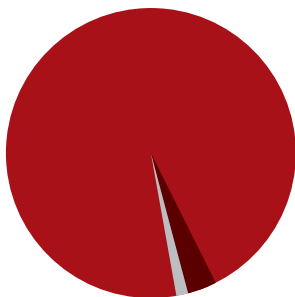
<b>COVID-19 tests</b>	<b>745,675</b>
<b>COVID-19 vaccines</b>	<b>28,008</b>



**30%** of UW–Madison students (49,079 total enrollment) utilized UHS clinical services during the 2020–2021 academic year.

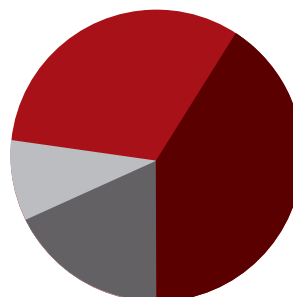
## Budget

### Sources of UHS Funding



95.66% Student Segregated Health Fee  
3.15% Campus Funds  
1.5% Billed Revenue

### Users of UHS Funding



41% Medical  
32% Mental Health  
11% Prevention  
16% Operations

## Highlights

- Dr. Aruna Josyula joined UHS as Director of Medical Services.
- Mental Health Services hired nine providers with special expertise in addressing concerns of underrepresented students.
- UHS administered 23,473 COVID-19 vaccines to the UW–Madison community and beyond; and 19,207 flu shots to students and employees.
- The MyUHS mobile app—the official health care app of UW–Madison—was developed and launched to offer a convenient, improved experience for scheduling appointments or uploading health information.
- UHS and campus partners hosted campus forums sharing health and safety information to inform and prepare students and employees for a return to campus.
- UHS administered the National College Health Assessment (NCHA) to survey UW–Madison students about their health behaviors, risks, and needs. Responses helped to guide the improvement and equity of policies, programs, and services that promote health and well-being for campus.
- Badger Recovery, the institutionally-sponsored collegiate recovery program, was launched to provide support, services, and community for students in active recovery from alcohol, substance use, and other addictions.

## Looking ahead

- A comprehensive effort to improve the entire UHS information technology environment is underway, in partnership with UHS Informatics and the Division of Information Technology.
- We are committed to continuing to examine the ways in which systemic racism shows up in our organization with the goal make this an anti-racist organization.
- Further developing integrated, collaborative care services with partnerships between Mental Health Services, including Behavioral Health, and Medical Services.
- Mental Health Services will continue to innovate service delivery to address the ongoing mental health epidemic among college students.

